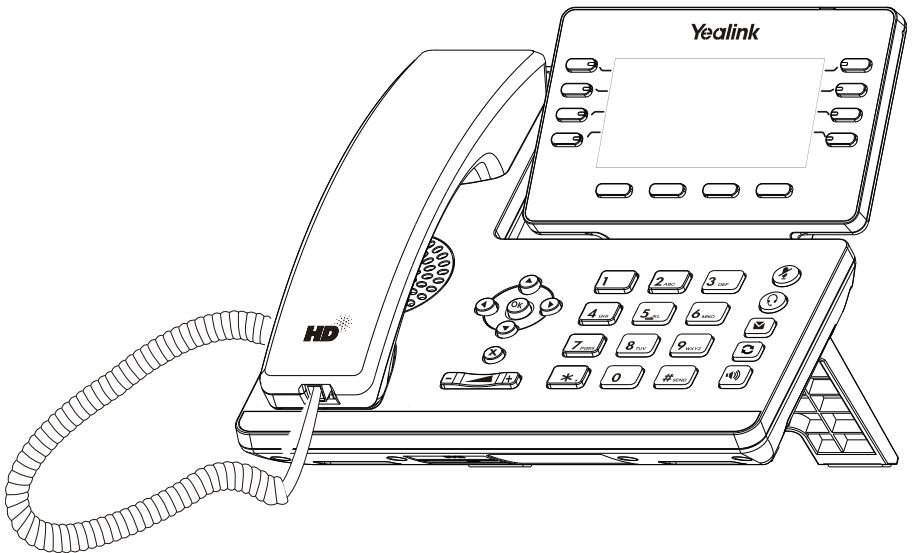


# Yealink

## Prime Business Phone

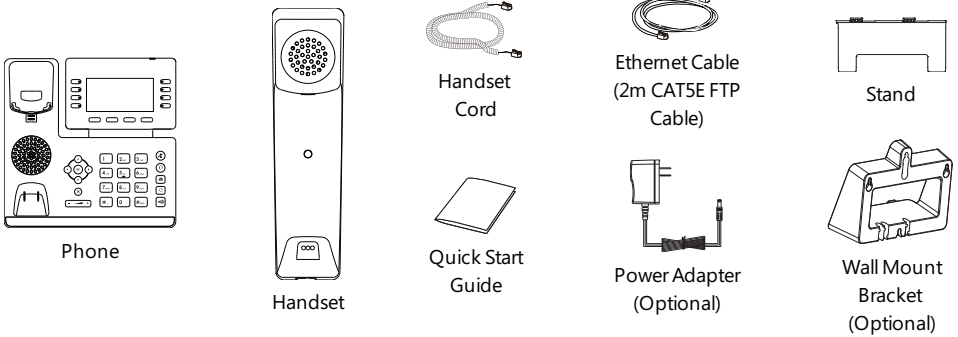
SIP-T53 & SIP-T53W



Quick Start Guide (V86.46)

# Package Contents

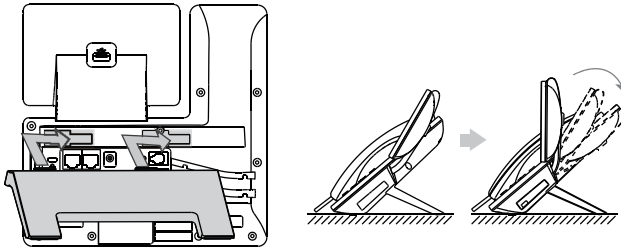
The following items are included in your package. If you find anything missing, contact your system administrator.



Note: We recommend that you use the accessories provided or approved by Yealink. The use of unapproved third-party accessories may result in poor performance.

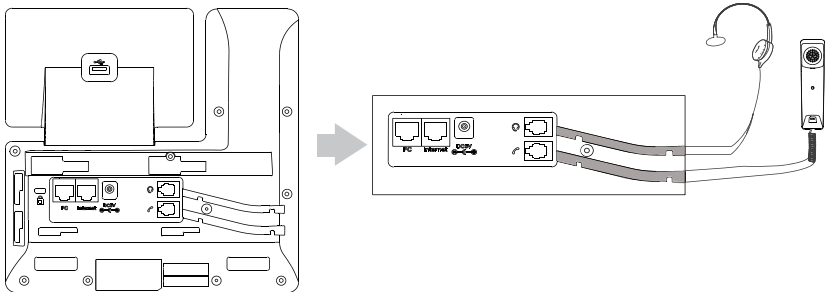
## Assembling Your Phone

### 1. Attach the stand and adjust the angle of the screen

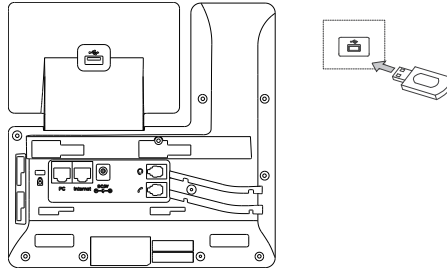


Note: You can also mount the phone to a wall.

### 2. Connect the handset and optional headset



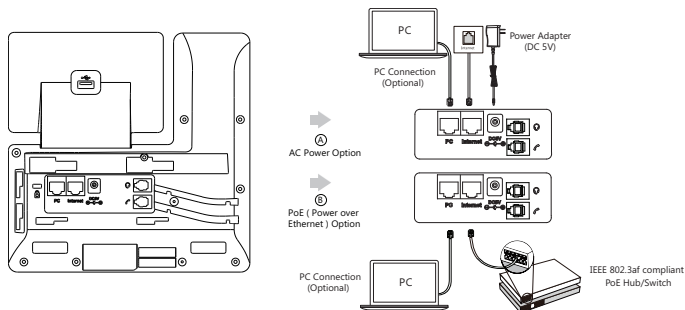
### 3. Optional: Connect the USB devices



**Note:** The USB port can also be used to connect other USB devices, such as EXP50, USB headset and so on.

### 4. Connect the network and power

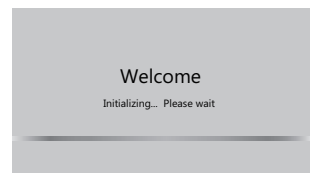
You have two options for network and power connections. Your system administrator will advise you which one to use.



**Note:** The IP phone should be used with Yealink original power adapter (5V/1.2A) only. The use of the third-party power adapter may cause the damage to the phone. If you are connecting a PC to your phone, we recommend that you use the Ethernet cable provided by Yealink. If inline power (PoE) is provided, you don't need to connect the power adapter. Make sure the hub/switch is PoE-compliant.

## Starting the Phone

After the phone is connected to the network and supplied with power, it automatically begins the initialization process. After startup, the phone is ready for use. You can configure the phone via phone user interface or web user interface.



# Configuring Your Phone

## Configuring via web user interface

### Accessing the web user interface:

1. Press **OK** to obtain the IP address of the phone.
2. Open a web browser on your computer, enter the IP address into the address bar (for example, "http://192.168.0.10" or "192.168.0.10").
3. In the Login page, type the user name (default: admin) and password (default: admin) and click **Login**.

### Configuring Network Settings: Click **Network->Basic->IPv4 Config**

**DHCP:** By default, the phone attempts to contact a DHCP server in your network to obtain its valid network settings, for example, IP address, subnet mask, gateway address and DNS address.

**Static IP:** If your phone cannot contact a DHCP server for any reason, you need to configure them manually.

**Note:** The phone also supports IPv6, but IPv6 is disabled by default. Wrong network settings may result in the inaccessibility of your phone and may have an impact on the network performance. Contact your system administrator for more information.

### Configuring Account Settings: Click **Account->Register->Account X** (X=1, 2, 3...11, 12)

#### Parameters of the account:

Register Status:	It shows the register status of the current account.
Line Active:	It enables or disables the account.
Label:	It is shown on the LCD screen to identify the account.
Display Name:	It is shown as caller ID when placing a call.
User Name:	It is provided by ITSP (required).
Register Name:	It is provided by ITSP (required).
Password:	It is provided by ITSP (required).
Server Host:	It is provided by ITSP (required).

#### Register status icons on the LCD screen:



Registered



Registering



Register Failed

**Note:** Check with your system administrator if any error appears during the registration process or a specific configuration is required for your registration.

## Configuring via phone user interface

### Configuring Network Settings:

Navigate to **Menu->Settings->Advanced Settings** (default password: admin)->**Network->WAN Port->IPv4**.

### Configuring Account Settings:

Navigate to **Menu->Settings->Advanced Settings** (default password: admin)->**Accounts**.

**Note:** For more information on account parameters, refer to **Configuring via web user interface** above.


# Using Basic Call Functions

## Placing a Call

### Using the handset:

1. Pick up the handset.
2. Enter the number, and then press **Send**.

### Using the speakerphone:

1. With the handset on-hook, press .
2. Enter the number, and then press **Send**.

### Using the headset:

1. With the headset connected, press  to activate the headset mode.
2. Enter the number, and then press **Send**.

**Note:** During a call, you can alternate between the headset, hands-free speakerphone and handset modes by pressing the **HEADSET** key, the **Speakerphone** key or by picking up the handset. Headset mode requires a connected headset.

## Answering a Call

### Using the handset:

Pick up the handset.

### Using the speakerphone:

Press .

### Using the headset:

Press .

**Note:** You can reject an incoming call by pressing **Reject**.

## Ending a Call

### Using the handset:

Hang up the handset or press **End Call**.






### Using the speakerphone:

Press  or **End Call**.



### Using the headset:

Press **End Call**.

## Redialing a Call

- Press  to enter the **Placed Calls** list, press  or  to select the desired entry, and then press  or **Send**.
- Press  twice when the phone is idle to dial out the last dialed number.

## Muting and Un-muting a Call

- Press  to mute the microphone during a call.
- Press  again to un-mute the call.

## Holding and Resuming a Call

### To Hold a call:

Press **Hold** during an active call.

#### To Resume the call, do one of the following:

- If there is only one call on hold, press **Resume**.
- If there is more than one call on hold, press  or  to select the desired call, and then press **Resume**.

#### Transferring a Call

You can transfer a call in the following ways:

##### Performing a Blind Transfer

1. Press **Transfer** during an active call. The call is placed on hold.
2. Enter the number you want to transfer to.
3. Press **B Transfer**.

##### Performing a Semi-Attended Transfer

1. Press **Transfer** during an active call. The call is placed on hold.
2. Enter the number you want to transfer to, and then press **Send**.
3. Press **Transfer** when you hear the ring-back tone.

##### Performing an Attended Transfer

1. Press **Transfer** during an active call. The call is placed on hold.
2. Enter the number you want to transfer to, and then press **Send**.
3. Press **Transfer** when the second party answers.

#### Forwarding a Call



##### To enable call forward:

1. Navigate to **Menu->Features->Call Forward**.
2. Select the desired forward type:

**Always Forward**----Incoming calls are forwarded unconditionally.

**Busy Forward**----Incoming calls are forwarded when the phone is busy.

**No Answer Forward**----Incoming calls are forwarded if not answered after a period of time.

3. Enter the number you want to forward to. For **No Answer Forward**, press  or  to select the desired ring time to wait before forwarding from the **After Ring Time** field.
4. Press **Save** to accept the change.

##### Initiating a Conference Call

1. Press **Conference** during an active call. The call is placed on hold.
2. Enter the number of the second party, and then press **Send**.
3. Press **Conference** again when the second party answers. Three parties are now joined in the conference.

Note: You can split the conference call into two individual calls by pressing **Split**.

#### Configuring and Using Speed Dial

##### To configure a speed dial key:

1. Navigate to **Menu->Features->Dsskey**.
2. Select the desired DSS key, and then press **Enter**.
3. Select **SpeedDial** from the **Type** field, select the desired line from the **Account ID** field, enter a label in the **Label** field and then enter the number in the **Value** field.
4. Press **Save** to accept the change.


##### To use the speed dial key:

Press the speed dial key to dial out the preset number.

## Listening to Voice Mails



Message waiting indicator on the idle screen indicates that one or more voicemail messages are waiting at the message center. The power indicator LED slowly flashes red.

### To listen to voice mails:

1. Press  or **Connect**.
2. Follow the voice prompts to listen to your voicemail messages.

# Customizing Your Phone

## Managing Call History



1. Press **History**.
2. Press  or  to select an entry from the list.
3. Do the following:
  - Press **Send** to call the entry.
  - Press **Delete** to delete the entry from the list.
  - Press **Option**, you can do the following:
    - Select **Detail** to view detailed information about the entry.
    - Select **Add to Contacts** to add the entry to the local directory.
    - Select **Add to Blacklist** to add the entry to the blacklist.
    - Select **Delete All** to delete all entries from the list.

## Managing Contact Directory



### Adding a contact:

1. Press **Directory**, and then select **All Contacts**.
2. Press **Add** to add a contact.
3. Enter a unique contact name in the **Name** field and contact numbers in the corresponding fields.
4. Press **Save** to accept the change.


### Editing a contact:

1. Press **Directory**, and then select **All Contacts**.
2. Press  or  to select the desired contact, press **Option** and then select **Detail** from the prompt list.
3. Edit the contact information.
4. Press **Save** to accept the change.





### Deleting a contact:

1. Press **Directory**, and then select **All Contacts**.
2. Press  or  to select the desired contact, press **Option** and then select **Delete** from the prompt list.
3. Press **OK** when the LCD screen prompts "Delete selected item?".

## Adjusting the Volume

Press  to adjust the volume.

## Setting Ring Tones

1. Navigate to **Menu->Settings->Basic Settings->Sound->Ring Tones**.
2. Press  or  to select **Common** or the desired account and then press **Enter**.
3. Press  or  to select the desired ring tone.
4. Press **Save** to accept the change.